

# Dados Dottie - your AI customer service team



## DOTTIE IS THE FUTURE

Dottie, our custom trained large language model tool, is a powerful solution that can transform the way your business interacts with customers. Our tool is trained on vast amounts of data, including real-life customer interactions, to deliver an automated communication delivery system that is customized for your business. Dottie enables your CS team to scale massively.

## WHY DOTTIE

### Improved Accuracy

Dottie LLM can be trained on specific datasets related to a your domain and use case

### Personalization

Can be trained on specific customer data to provide personalized responses based on individual needs, preferences, and historical interactions

### Scalability

Scale with customer interactions and provide support in multiple languages

### Reduced Response Times

Automate customer support, enabling faster response times and reducing the human workload

## USE-CASES

Email Support: 24/7

Real-time Chat Support: 24/7

Voice Support: 24/7

Call Center Automation: 24/7

Personalized Support: 24/7

Social Media Support

Knowledge Management

Lead Generation

Sales Support

## AT A GLANCE

### What is it

- Industry agnostic AI powered customer support
- Enables scalable, real-time, and automated customer support with no human required

### Features

- Recurrent neural networks (RNNs)
- Long short-term memory (LSTM) networks
- Prompt chaining
- Transformer networks
- Transfer learning



"Dottie has allowed my small customer service team scale to support my growing business. We can now provide 24/7 support for a worldwide customer base without having to grow our team."

